## AML/CFT Compliance Examination Manual

for Securities Firms

**Revised December 2023** 

Examination Item

- $1 \ \ \$  The internal control system for AML/CFT and risk assessment
- 2 · AML/CFT procedures and controls
- 3 · Management system & organization
- 4 Strengthen inspection of the specific matters

No.	Examination Item	Legal Basis
1	The internal control system for AML/CFT and risk	
	assessment	
1.1	The internal control system	
1.1.1	The appropriateness of the internal control system	
1.1.1.1	(1)Are the internal control system and any amendments for	1.Art.4, Regulations
	AML/CFT approved by the board of directors?	Governing Internal
1.1.1.2	(2)Does the content of the internal control system include the	Audit and Internal
	following matters?	Control System of
	(1)The policies and procedures for identifying, assessing, and	Anti-Money Laundering
	managing its money laundering and terrorism financing	and Countering
	risks, shall cover at least customers, geographic areas,	Terrorism Financing of
	products and services, transactions, or payment and	Securities and Futures
	delivery channels.	Business and Other
	2 AML/CFT programs shall be adopted based on its money	Financial Institutions
	laundering and terrorism financing risks, and the scale of	Designated by the
	its business. And AML/CFT programs shall include the	Financial Supervisory
	following policies, procedures, and control mechanisms in	Commission
	order to manage and mitigate those identified risks, and to	2. FATF_1.11 、 18.1 、
	adopt enhanced control measures on items with higher	18.2 \ 18.3
	risks.	3.Art.12(1 through 3),
	I. Verification of customer identity.	Template for Guidelines
	II.Checking of names of customers and trading	Governing Anti-Money
	counterparties.	Laundering and
	III. Ongoing monitoring of accounts and transactions.	Countering Terrorism
	IV. Record keeping.	Financing of Securities
	V.Reporting of currency transactions above a certain	Firms

No.	Examination Item	Legal Basis
	amount.	
	VI. Reporting of transactions that are suspected of	
	money laundering or terrorism financing.	
	VII.Appointment of an officer to be in charge of the	
	AML/CFT compliance matters.	
	VIII.Employee screening and hiring procedures.	
	IX. Ongoing employee training programs.	
	X.An independent audit function to test the	
	effectiveness of the AML/CFT systems.	
	③ Are there any Monitoring and control measures for	
	compliance with AML/CFT laws and regulations, and the	
	standard operating procedures for implementing the	
	AML/CFT programs, which is incorporated into its	
	self-audit and internal audit items, and enhanced if	
	necessary?	
	%The examiner should refer to relevant documents to see if	Refer to par.76, Risk
	those documents describe the firm's risk assessment	Assessment, Risk-Based
	methods, risk assessment items (covering at a minimum	Approach Guidance for
	customers, geographic locations, products and services,	banking Sector, FATF
	transactions or delivery channels), detailed risk factors	
	and definitions of risk factors, control measures, customer	
	risk levels and classification rules, overall AML/CFT risk	
	tolerance, and improvement mechanism when tolerance is	
	exceeded.	
	* For detailed risk factors, the examiner should refer to the	Refer to p.19,
	"Guidelines Governing Money Laundering and Terrorist	Identification of Specific

No.	Examination Item	Legal Basis
	Financing Risk Assessment and Relevant Prevention	Risk Categories , FFIEC
	Program Development by Securities Firms." However the	BSA/AML Examination
	securities firm may adopt part of the risk factors	Manual
	illustrated in the Guidelines or develop more refined	
	detailed risk factors based on the nature, size or	
	complexity of its business.	
1.1.2	Group-level AML/CFT program	
1.1.2.1	(1)Does the financial institution having foreign branches (or	1.Art.4, Regulations
	subsidiaries) establish a group-level AML/CFT program?	Governing Internal
	The financial institution shall ensure that its foreign	Audit and Internal
	branches (and subsidiaries) apply AML/CFT measures, to	Control System of
	the extent that the laws and regulations of the host	Anti-Money Laundering
	countries or jurisdictions so permit, consistent with those	and Countering
	implemented by the head office (or parent company). Does	Terrorism Financing of
	the program include the policies, procedures and controls	Securities and Futures
	without violating the information confidentiality laws and	Business and Other
	regulations of Taiwan and of the countries or jurisdictions	Financial Institutions
	where the foreign branches and subsidiaries are located?	Designated by the
	①Policies and procedures for sharing information within the	Financial Supervisory
	group as required for the purposes of verifying customer	Commission
	identity, and money laundering and terrorism financing	2. FATF_18.2 、18.3
	risk management.	3.Art.12(4), Template for
	②For AML/CFT purposes, when necessary, the foreign	Guidelines Governing
	branches (or subsidiaries) must provide customer, account,	Anti-Money Laundering
	and transaction information, as required under the	and Countering
	group-level compliance, audit, and AML/CFT functions.	Terrorism Financing of

No.	Examination Item	Legal Basis
	This shall include information and analysis of unusual	Securities Firms
	transactions or activities. When necessary, branches (or	
	subsidiaries) also may be enabled to receive such	
	information from these group-level functions.	
	③Safeguards on the use and confidentiality of information	
	exchanged, including safeguards to prevent tipping-off.	
	%The examiner should check the firm's internal rules and	Refer to FFIEC
	operating procedures in relation to its group-level	BSA/AML Examination
	AML/CFT program, risk assessment reports,	Manual p.165
	examination reports of foreign financial supervisory	
	agencies on its foreign branches or subsidiaries and	
	related documents to determine whether the AML/CFT	
	program contains supervision and management of	
	ML/TF risks faced by its foreign branches and	
	subsidiaries.	
	*The examiner should check the firm's internal rules and	Refer to par.49-50,
	operating procedures for group-level information	FATF, Public
	sharing to evaluate whether the scope of sharing is	Consultation on the
	reasonable and check whether the customer information	Draft Guidance for
	actually shared within the group oversteps the	Private Sector
	regulatory restrictions or the established rules. For	Information Sharing,
	example, if it is unlikely for a customer to carry out	June 17, 2017
	transactions at a foreign branch or subsidiary, the	
	information on the customer should be excluded from	
	the scope of sharing. However on condition that it is	
	legal to do so, if a customer has been declined by the	

No.	Examination Item	Legal Basis
	head office or parent company (or a foreign branch or	
	subsidiary) to open an account, information on the	
	denied account may be shared with foreign branches or	
	subsidiaries (head office or parent company). In order	
	to effectively assess and understand customer risk and	
	facilitate monitoring and controlling unusual	
	transactions within the group, information on common	
	customers should be shared within the group,	
	particularly regarding high-risk customers.	
	$\times$ The examiner responsible for examining the	
	information business of securities firms should	
	understand the confidentiality of channels or means	
	used by the head office or parent company and foreign	
	branches and subsidiaries in transmitting and storing	
	relevant information.	
1.1.2.2	(2) When the minimum requirements of the countries where	1.Art.4, Regulations
	its head office (or parent company) and branches (or	Governing Internal
	subsidiaries) are located are different, does the branch (or	Audit and Internal
	subsidiary) follow the criteria which are higher?	Control System of
	However, in case there is any doubt regarding the	Anti-Money Laundering
	determination of higher or lower criteria, the	and Countering
	determination by the competent authority of the place	Terrorism Financing of
	where the head office (or parent company) of the	Securities and Futures
	securities or futures business is located shall prevail. If a	Business and Other
	foreign branch or subsidiary is unable to adopt the same	Financial Institutions
	criteria as the head office (or parent company) due to	Designated by the

No.	Examination Item	Legal Basis
	prohibitions of foreign laws or regulations, does the	Financial Supervisory
	branch (or subsidiary) take appropriate additional	Commission
	measures to manage the risks of money laundering and	2. FATF_18.3
	terrorism financing, and make a report to the FSC?	3.Art.12(5), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
	X If a foreign branch or subsidiary is unable to share	
	within the group the identity, account and transaction	
	information of foreign customers due to local	
	regulations, the examiner should check whether there is	
	a legal opinion or information on local regulations	
	available to corroborate the reason for non-compliance	
	(including the types of information that cannot be	
	provided). The securities firm should also describe in	
	its AML/CFT program the foreign branches and	
	subsidiaries that are unable to comply with the	
	information sharing requirements, analyze the impact	
	thereof and reflect it in its risk assessment result.	
	* The examiner should check whether the firm has	Refer to FFIEC
	established a mechanism to readily understand and	BSA/AML Examination
	supervise compliance with the local laws and	Manual p.165
	regulations by its foreign branches and subsidiaries,	
	whether necessary corrective actions are immediately	

No.	Examination Item	Legal Basis
	taken for weaknesses or deficiencies in the AML/CFT	
	program of a foreign branch or subsidiary identified by	
	the foreign competent authority or in self-inspection or	
	internal audit unit, and whether the board of directors	
	or senior management is informed based on the risk	
	level of the weakness or deficiency.	
1.1.3	3. The supervision of the board of directors and senior	
	management	
1.1.3.1	(1)Do the board of directors and senior management	1.Art.4, Regulations
	understand the money laundering and terrorism	Governing Internal
	financing risks, ensure the AML/CFT programs and its	Audit and Internal
	operation work effectively, and adopt measures to	Control System of
	create a culture of AML/CFT compliance?	Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities and Futures
		Business and Other
		Financial Institutions
		Designated by the
		Financial Supervisory
		Commission
		2.Art.12(7), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of

No.	Examination Item	Legal Basis
		Securities Firms
1.1.3.2	(2)Does the board of directors of the financial institution	1.Art.5, Regulations
	appoint one senior officer to serve as the chief	Governing Internal
	AML/CFT officer and vest the officer with full	Audit and Internal
	authority in coordinating and monitoring AML/CFT	Control System of
	implementation, and ensure that he chief AML/CFT	Anti-Money
	officer does not hold any concurrent posts that may	Laundering and
	have a conflict of interest with his/her AML/CFT	Countering Terrorism
	responsibilities?	Financing of Securities
		and Futures Business
		and Other Financial
		Institutions Designated
		by the Financial
		Supervisory
		Commission
		2. FATF_18.1
		3.Art13(1), Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
1.1.3.3	(3)Does the chief AML/CFT officer report to the board of	1.Art.5, Regulations
	directors and supervisors (or the audit committee) about	Governing Internal
	the implementation of the AML/CFT program	Audit and Internal

No.	Examination Item	Legal Basis
	(including but not limited to the effectiveness of the	Control System of
	AML/CFT program, any violations and the corrective	Anti-Money
	plans, and related major compliance matters) at least	Laundering and
	every half year, and immediately report to the board of	Countering Terrorism
	directors and supervisors (or the audit committee) if	Financing of Securities
	he/she discovers any material breach of AML/CFT	and Futures Business
	laws or regulations?	and Other Financial
		Institutions Designated
		by the Financial
		Supervisory
		Commission
		2.Refer to p.158,
		Management and
		Oversight of the
		BSA/AML
		Compliance Program,
		FFIEC BSA/AML
		Examination Manual
		3.Art.13(3), Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
	% The examiner should inspect the firm's internal rules and	Art.5, Regulations

No.	Examination Item	Legal Basis
	operating procedures to determine whether they specify	Governing Internal Audit
	the frequency by which the firm's dedicated AML/CFT	and Internal Control
	compliance unit and/or internal audit unit should report to	System of Anti-Money
	the board of directors and senior management, and	Laundering and
	whether these units made report according to the	Countering Terrorism
	established frequency.	Financing of Securities
		and Futures Business and
		Other Financial
		Institutions Designated
		by the Financial
		Supervisory Commission
	Whether the firm's relevant unit reports non-compliance	Refer to p.158,
	with internal AML/CFT related rules or operating	Management and
	procedures or major deficiencies (including deficiencies	Oversight of the
	of the overseas branches or subsidiaries) or major events	BSA/AML Compliance
	(e.g. changes of domestic or foreign laws and regulations)	Program , FFIEC
	that affect the effectiveness of anti-money laundering to	BSA/AML Examination
	the board of directors and senior management in a timely	Manual
	manner, analyzes causes and proposes improvement plan	
	(including whether it is necessary to revise the AML/CFT	
	program).	
1.1.3.4	(4)Do the domestic and foreign business units of the	1.Art.6, Regulations
	financial institution appoint a senior manager to act as a	Governing Internal
	supervisory officer in charge of supervising the	Audit and Internal
	implementation of AML/CFT related matters of the	Control System of
	business unit, and conduct self-assessment in	Anti-Money

No.	Examination Item	Legal Basis
	accordance with "Regulations Governing the	Laundering and
	Establishment of Internal Control Systems by Service	Countering Terrorism
	Enterprises in Securities and Futures Markets" at least	Financing of Securities
	once a year?	and Futures Business
		and Other Financial
		Institutions Designated
		by the Financial
		Supervisory
		Commission
		2.Art.22, Regulations
		Governing the
		Establishment of
		Internal Control
		Systems by Service
		Enterprises in
		Securities and Futures
		Markets
		3.Art.14(1), Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
	* Whether the securities firm clearly defines the	
	segregation of duties relating to AML/CFT among	

No.	Examination Item	Legal Basis
	respective business units; the examiner should spot	
	check the actual operation to determine whether it	
	conforms to the relevant rules. For example, when the	
	Investigation Bureau requests customer information	
	from the firm on a suspicious money laundering case	
	that the Bureau is investigating, whether relevant	
	internal rules and operating procedures specify the	
	mechanism for re-checking the risk level of customer	
	involved in the investigated case, are the works of	
	replying to the Investigation Bureau and re-checking	
	the customer risk level clearly spelled out; for detected	
	suspicious money laundering transactions, is the	
	division of works for related investigation works	
	clearly specified?	
1.1.3.5	(5)Does the president of the financial institution oversee	1.Art.6, Regulations
	that respective units prudently evaluate and review the	Governing Internal
	implementation of the AML/CFT internal control	Audit and Internal
	system? Do the chairman, president, chief auditor and	Control System of
	chief AML/CFT officer jointly issue a statement on	Anti-Money Laundering
	AML/CFT internal control, which shall be submitted to	and Countering
	the board of directors for approval and disclosed on the	Terrorism Financing of
	website of the securities or futures business within	Securities and Futures
	three months after the end of each fiscal year, and filed	Business and Other
	via a website designated by the FSC?	Financial Institutions
		Designated by the
		Financial Supervisory

No.	Examination Item	Legal Basis
		Commission
		3.Art.14(4), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
1.2	Risk assessment	
1.2.1	1. The model of risk assessment	
1.2.1.1	(1)Does the financial institution conduct appropriate	1.Art.4, Regulations
	measures to identify and evaluate its money laundering	Governing Internal
	and terrorism financing risks, and determine specific	Audit and Internal
	risk assessment items based on the risk identified?	Control System of
	Does the risk assessment items at least include	Anti-Money
	customers, geographic areas, products and services,	Laundering and
	transactions, or payment and delivery channels	Countering Terrorism
	(hereinafter referred to as "inherent risk")?	Financing of Securities
		and Futures Business
		and Other Financial
		Institutions Designated
		by the Financial
		Supervisory
		Commission
		2.Art.3, the Guidelines
		Governing Money
		Laundering and

No.	Examination Item	Legal Basis
		Terrorist Financing
		Risk Assessment and
		Relevant Prevention
		Program Development
		by the Securities
		Sector
		3.Art.12(2), Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
1.2.1.2	(2)Whether the securities firm adopts a different approach	
	based on the size, complexity and nature of its business	
	or chooses different factors in its risk assessment	
	operation while using the same approach?	
	* The examiner should inspect whether there is any	
	deficiency in the way the securities firm conducts risk	
	assessment. For example:	
	A.Use one single indicator as the decisive factor for	
	assigning high or low ML/TF risk.	
	B. Fail to give full consideration to qualitative and	
	quantitative factors.	
	C. Assign the same risk level to businesses or products	

No.	Examination Item	Legal Basis
	with higher or lower inherent risk.	
	* Whether the securities firm includes appropriately	Refer to par.57, Risk
	internal and external information into factors to be	Assessment, Risk-Based
	considered in its ML/TF risk assessment. Relevant	Approach Guidance for
	information includes but is not limited to:	banking Sector, FATF
	communication findings with relevant business units,	
	country risk assessment result (e.g. identified high-risk	
	lines of business), sanctioned jurisdictions or sanction	
	lists released by international organizations or foreign	
	governments, etc.	
1.2.1.3	(3)Has the securities firm completed its first firm-wide	Official Letter no.
	money laundering and terrorist financing (ML/TF) risk	1040002082 of Taiwan
	assessment prior to 2016/07/31, and based on which,	Securities Association
	established a ML/TF risk prevention program	
	(including risk mitigation measures to be adopted first),	
	and periodically evaluated and updated the program	
	thereafter?	
1.2.2	2. The risk assessment of the new products	
1.2.2.1	(1)Does the financial institution assess the money	1.Art.3, Regulations
	laundering or terrorism financing risks when launching	Governing Internal
	new products or services, or engaging in new business	Audit and Internal
	practices (including new payment or delivery	Control System of
	mechanisms, or use of new technologies for	Anti-Money Laundering
	pre-existing or new products or business practices)?	and Countering
		Terrorism Financing of
		Securities and Futures

No.	Examination Item	Legal Basis	
	Busi	iness and Oth	her
	Fina	ncial Institutio	ons
	Desi	ignated by t	the
	Fina	ncial Superviso	ory
	Com	mission	
	2. FAT	ГF_15.1、15.2	
1.2.2.2	(2)Whether the financial institution establishes relevant 1.Art.3	3, Regulatio	ons
	risk management measures to mitigate those identified Gov	erning Interr	nal
	risks? Aud	it and Interr	nal
	Cont	trol System	of
	Anti	-Money Launderi	ing
	and	Counteri	ing
	Terr	orism Financing	of
	Secu	urities and Futur	res
	Busi	iness and Oth	her
	Fina	ncial Institutio	ons
	Desi	ignated by t	the
	Fina	ncial Superviso	ory
	Com	mission	
	2. FAT	ГF_15.1 \ 15.2	
1.2.3	3. Establish risk profile and risk assessment report		
1.2.3.1	(1)Does the financial institution consider all risk factors to 1.Art.4	4(2), Regulatio	ons
	determine the level of overall risk when producing a Gov	erning Interr	nal
	risk assessment report? Does the financial institution Aud	it and Interr	nal
	have a risk assessment update mechanism in place to Cont	trol System	of
	ensure that risk data are kept up-to-date? Does the Anti	-Money Launderi	ing

No.	Examination Item	Legal Basis
	financial institution submit the risk assessment report to	and Countering
	the FSC for recordation, upon the completion or	Terrorism Financing of
	updating of a risk assessment report?	Securities and Futures
		Business and Other
		Financial Institutions
		Designated by the
		Financial Supervisory
		Commission
		2. FATF_1.10
		3.Art.12(2), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
1.2.3.2	(2)Does the financial institution update the assessment of	FATF_26.6
	the ML/TF risk profile of its own or group (including	
	the risks of non-compliance) when there are major	
	events or developments in the management and	
	operations of the financial institution or group?	
	*The examiner should check the time for the securities	Refer to p.24, Bank's
	firm to update its risk assessment report, which may	Updating of the Risk
	include but is not limited to: when introducing a new	Assessment, FFIEC
	product or service or changing existing product or	BSA/AML Examination
	service, a certain number of high-risk customers open	Manual
	or close an account or the firm undergoes merger and	

No.	Examination Item	Legal Basis
	acquisition; the firm should describe specifically the	
	appropriate time and frequency to update risk	
	assessment in its internal rules and operating	
	procedures.	
	${\!$	Refer to par.58, Risk
	incongruity in the overall risk assessment result. For	Assessment, Risk-Based
	example, the overall inherent risk is assessed as "high	Approach Guidance for
	risk" and its control effectiveness is assessed as	banking Sector, FATF
	"weak", but the overall risk assessment result is	
	"medium risk."	
	* The examiner should determine whether the firm has	1. FATF_1.10 、 1.11
	considered all risk factors for identified inherent risks	2.Refer to Guidance on
	and whether the firm determines its ML/TF risk	the risk-based approach
	tolerance before the adoption of any risk mitigation	to combatting money
	measure. For example, how many high-risk customers	laundering and terrorist
	or products are acceptable to the firm? The examiner	financing, FINTRAC
	also should know if the firm evaluates whether its	(Canada)
	residual risk still exceeds its risk tolerance after it has	
	adopted enhanced measures to manage and reduce	
	known higher risks. (This is not a regulatory	
	requirement. However, based on the concept of best	
	practice, the examiner can suggest the firm to perform	
	the aforementioned evaluation process to achieve	
	effective ML/TF risk management).	
1.3	Enhanced measures for higher risk customers/business	
1.3.1	1.For higher risk circumstances, does the financial institution	1.Art.6, Regulations

No.	Examination Item	Legal Basis
	perform enhanced CDD or ongoing due diligence	Governing
	measures by adopting additionally at least the following	Anti-Money
	enhanced measures?	Laundering of
	(1)Obtaining the approval of senior management before	Financial Institutions
	establishing or entering a new business relationship.	2. FATF_1.12 \ 10.17 \
	(2)Taking reasonable measures to understand the sources	10.18 • 19.1
	of wealth and the source of funds of the customer; in	
	case the source of funds is deposits, understand further	
	the source of deposits.	
	(3)Conducting enhanced ongoing monitoring of business	
	relationship.	
1.3.2	2.For customers from high ML $/$ TF risk countries or	1.Art.6, Regulations
	regions, does the financial institution conduct enhanced	Governing Anti-Money
	CDD measures consistent with the risks identified?	Laundering of Financial
		Institutions
		2. FATF_1.12 、 10.17 、
		10.18 \ 19.1
		3.Art4(2), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
1.3.3	3. In any of the following circumstances, does the financial	1.Art.6 of Regulations
	institution not apply simplified CDD measures?	Governing Anti-Money
	(1)Where the customers are from or in countries and	Laundering of Financial

No.	Examination Item	Legal Basis
	jurisdictions known to have inadequate AML/CFT	Institutions
	regimes, including but not limited to those which	2. FATF_1.12 、 10.17 、
	designated by international organizations on	10.18、19.1
	AML/CFT as countries or regions with serious	3.Art.4(3), Template for
	deficiencies in their AML/CFT regime, and other	Guidelines Governing
	countries or regions that do not or insufficiently	Anti-Money Laundering
	comply with the recommendations of international	and Countering
	organizations on AML/CFT as forwarded by the FSC.	Terrorism Financing of
	(2)Where there is a suspicion of money laundering or	Securities Firms
	terrorist financing in relation to the customer or the	
	transaction.	
	* The examiner should check whether each and every	
	risk factor is scored and inherent risk factors and	
	control effectiveness factors are scored and combined.	
	For example, customers posing inherent risks include	
	all types of customers (PEP, offshore company, etc.),	
	then there should be scoring criteria for respective type	
	of customers in terms of inherent risk and control	
	effectiveness. If there are no quantitative criteria and	
	the firm is not able to carry out detailed assessment, the	
	firm should then propose an appropriate improvement	
	plan.	
	*The examiner should determine whether all control	
	effectiveness factors considered are actually included in	
	the internal control procedures; the examiner should	
	spot check inherent risk factors rated as high risk	

No.	Examination Item	Legal Basis
	(customers, geographic locations, products and	
	services, transactions or delivery channels, etc.) to	
	determine whether the firm has designed relevant risk	
	mitigation measures which can be matched with the	
	control effectiveness factors considered. If such	
	matching cannot be done, has the firm overestimated	
	the effectiveness of control factors?	
	*Determine whether the firm has developed documented	Refer to 6.2 Risk
	risk mitigation measures for higher risks identified. The	Mitigation, Guideline 4:
	examiner can refer to the following internal control	Implementation of a
	measures:	Compliance Regime,
	A. Are there operational weaknesses (products and	FINTRAC (Canada)
	services, customers and business relationships,	
	geographic locations and other factors) that may be	
	easily exploited by money launderers or criminals,	
	and whether measures such as raising the approval	
	level for account opening or transactions associated	
	with those high-risk businesses or increasing the	
	frequency of account and transaction monitoring are	
	adopted to reduce risks?	
	B.Let senior management understand in a timely	
	manner the spirit of complying with AML/CFT	
	regulations, the corrective actions against AML/CFT	
	deficiencies and -suspicious transaction reports	
	submission?	
	C.Include compliance requirements for anti-money	

No.	Examination Item	Legal Basis
	laundering and combating terrorist financing in the	
	job description and performance evaluation of	
	relevant employees to supervise timely the	
	implementation of AML/CFT operation by	
	employees; internal controls should include clear	
	segregation of duties and authority hierarchy. For	
	example, staff responsible for account opening does	
	not have the authority to approve or disapprove the	
	establishment of business relationship with a	
	customer.	
	D.Ask high-risk customers to provide additional	
	information as basis for verifying customer identity	
	or identifying the beneficial owner(s) of a legal	
	person, or obtain verifiable information through	
	other independent and reliable sources, or	
	temporarily suspend transactions by the customer	
	before sufficient information is obtained.	
	E.Is there appropriate operating process and approval	
	level for accepting or declining a high-risk customer	
	to enter business relationship with the firm and are	
	there measures for terminating the business	
	relationship with an existing high-risk customer	
	when the risk posed by the customer exceeds the	
	firm's risk tolerance?	
2	AML/CFT procedures and controls	
2.1	Customer Identification Program & Customer Due Diligence	

No.	Examination Item	Legal Basis
2.1.1.	1.Undertaking customer due diligence(CDD)measures	
2.1.1.1	(1)Does the financial institution undertake CDD measures	1.Art.3(1&2), Regulations
	to identify and verify the identity of the customer,	Governing Anti-Money
	agent or beneficial owner of a customer and reject	Laundering of Financial
	anonymous accounts or accounts in fictitious names	Institutions
	when:	2.Art.2(2), Template for
	establishing business relations with any	Guidelines Governing
	customer(including opening non-face-to-face account);	Anti-Money Laundering
	carrying out occasional transactions;	and Countering
	there is a suspicion of money laundering or terrorist	Terrorism Financing of
	financing;	Securities Firms
	having doubts about the veracity or adequacy of	3. FATF_10.1 、10.2 、
	previously obtained customer identification data?	10.3 \ 10.4 \ 10.5 \ 10.10
2.1.1.2	(2)In addition to know the purpose and nature of the	1.Art.3(4), Regulations
	business relations, are the CDD measures to be taken	Governing Anti-Money
	by the financial institution as follows?	Laundering of Financial
	I. Identifying the customer and verifying that	Institutions
	customer's identity using reliable, independent	2. FATF_10.3 、 10.4 、
	source documents, data or information. In addition, a	10.6 \cdot 10.8 \cdot 10.9 \cdot 10.11
	financial institution shall retain copies of the	3.Art.2(3), Template for
	customer's identity documents or record the relevant	Guidelines Governing
	information thereon.	Anti-Money Laundering
	II. Verifying that any person purporting to act on behalf	and Countering
	of the customer is so authorized, identifying and	Terrorism Financing of
	verifying the identity of that person using reliable,	Securities Firms
	independent source documents, data or information.	

No.	Examination Item	Legal Basis
	In addition, the financial institution shall retain	
	copies of the person's identity documents or record	
	the relevant information thereon.	
	III. Taking reasonable measures to identify and verify	
	the identity of the beneficial owner of a customer,	
	including using reliable source data or information.	
2.1.1.3	(3) When the customer is a legal person, an organization or	1.Art.3(7), Regulations
	a trustee, does the financial institution understand the	Governing Anti-Money
	ownership and control structure of the customer or the	Laundering of Financial
	trust, and obtain the following information to identify	Institutions
	the beneficial owners of the customer and take	2.Art.2(7), Template for
	reasonable measures to verify the identity of such	Guidelines Governing
	persons?	Anti-Money
	①For legal persons and organizations:	Laundering and
	I. The identity of the natural person(s) who ultimately	Countering Terrorism
	has a controlling ownership interest in the legal	Financing of Securities
	person. A controlling ownership interest refers to	Firms
	owning directly and/or indirectly more than 25	3.FATF_10.10 \ 10.11
	percent of the legal person's shares or capital.	4.Suggested Best Practice
	II.To the extent where no natural person exerting	for Securities Firms to
	control through ownership interests is identified or	Identify Beneficial
	that there is doubt as to whether the person(s) with	Owners
	the controlling ownership interest are the beneficial	
	owner(s), does the financial institution identify the	
	natural person(s) (if any) exercising control of the	
	customer through other means?	

No.	Examination Item	Legal Basis
	III. Does the financial institution identify the identity	
	of a natural person who holds the position of senior	
	managing official if there is no natural person	
	identified under subparagraphs above?	
	②For trustees:	
	Does the financial institution identify the identity of	
	the settlor(s), the trustee(s), the trust supervisor, the	
	beneficiaries, and any other natural person(s)	
	exercising ultimate effective control over the trust, or	
	the identity of person(s) in equivalent or similar	
	position?	
	③Unless otherwise provided in the Proviso for not	
	applying simplified CDD measures or where the	
	customer has issued bearer shares, is the financial	
	institution not subject to the requirements of	
	identifying and verifying the identity of beneficial	
	owner(s) of a customer under the following items?	
	I. a R.O.C government entity;	
	II.an enterprise owned by the R.O.C government;	
	III.a foreign government entity;	
	IV. a public company and its subsidiaries;	
	V.an entity listed on a stock exchange outside of	
	R.O.C. that is subject to regulatory disclosure	
	requirements of its principal shareholders, and the	
	subsidiaries of such entity;	
	VI.a financial institution supervised by the R.O.C.	

No.	Examination Item	Legal Basis
	government, and an investment vehicles managed	
	by such institution;	
	VII.a financial institution incorporated or established	
	outside R.O.C. that is subject to and supervised	
	for compliance with AML/CFT requirements	
	consistent with standards set by the FATF, and an	
	investment vehicle managed by such institution;	
	VIII.a fund administered by a R.O.C. government	
	entity;	
	IX.an employee stock ownership trust or an	
	employee savings trust.	
	④For customers such as unwilling to coordinate with	
	the routine review, refusing to provide actual	
	beneficiaries or information about exercising the	
	control over customers, or unwilling to explain the	
	nature and purpose of the transaction and sources of	
	the funds, and so on, does the financial institution	
	temporarily suspend or terminate their business	
	relationship with the customer?	
2.1.1.4	(4)When conducting CDD measures, does the financial	1.Art.7, Money
	institution put in place risk management systems to	Laundering Control Act
	determine whether a customer and its beneficial owner	2.Art.10, Regulations
	or senior managerial officer is a person who is or has	Governing Anti-Money
	been entrusted with a prominent function by a foreign	Laundering of Financial
	government or an international organization	Institutions
	(hereinafter referred to as "politically exposed persons"	3. FATF_12.1 \ 12.2 \ 12.3

No.	Examination Item	Legal Basis
	or "PEPs") ? Before establishing business relations	4.Art.2(13), Template for
	with those high-risk customers, does the financial	Guidelines Governing
	institution obtain the approval from senior managers,	Anti-Money Laundering
	understand the wealth and source of fund of the	and Countering
	customers, and adopt enhanced monitoring measures	Terrorism Financing of
	continually?	Securities Firms
2.1.1.5	(5)Where the financial institution is unable to complete	1.Art.3(9&10),
	the required CDD process on a customer, should it	Regulations Governing
	consider filing a suspicious transaction report on money	Anti-Money Laundering
	laundering or terrorist financing (STR) in relation to the	of Financial Institutions
	customer?	2. FATF_10.14 \ 10.15 \
	Whether the following exceptions are met and risk	10.19
	management is taken, when the financial institution may	3.Art.2(10), Template for
	first obtain information on the identity of the customer	Guidelines Governing
	and its beneficial owner(s) and complete the verification	Anti-Money Laundering
	after the establishment of business relationship?	and Countering
	①The ML/TF risks are effectively managed, including	Terrorism Financing of
	adopting risk management procedures with respect to	Securities Firms
	the conditions under which a customer may utilize	
	the business relationship to complete a transaction	
	prior to verification;	
	②This is essential not to interrupt the normal conduct	
	of business with the customer;	
	③Verification of the identities of the customer and its	
	beneficial owner(s) will be completed as soon as	
	reasonably practicable after the establishment of	

No.	Examination Item	Legal Basis
	business relationship.	
2.1.1.6	(6)A financial institution should perform its own CDD	1.Art.7, Regulations
	operation. However if it is otherwise permitted by law	Governing Anti-Money
	or the FSC that a financial institution may rely on third	Laundering of Financial
	parties to perform the identification and verification of	Institutions
	the identities of customers, agents and beneficial	2. FATF_17.1
	owners or the purpose and intended nature of the	3.Art.5, Template for
	business relationship, does the financial institution bear	Guidelines Governing
	the ultimate responsibility for CDD measures and	Anti-Money Laundering
	comply with the following provisions?	and Countering
	①The financial institution relying on a third party	Terrorism Financing of
	should be able to immediately obtain the necessary	Securities Firms
	CDD information.	
	<sup>(2)</sup> The financial institution should take adequate steps	
	to satisfy itself that copies of identification data and	
	other relevant documentation relating to the CDD	
	requirements will be made available from the third	
	party upon request without delay.	
	③The identification and verification of the identities of	
	customers, agents and beneficial owners will be	
	completed as soon as reasonably practicable. The	
	financial institution shall make sure that the	
	jurisdiction at where the third party it relies on is	
	based has AML/CFT regulations in place that are	
	consistent with the standards set out by the FATF.	
2.1.2	2.Watch list filtering	

No.	Examination Item	Legal Basis
2.1.2.1	(1)Does the financial institution establish policies and	1.Art.8, Regulations
	procedures for watch list filtering using a risk-based	Governing Anti-Money
	approach?	Laundering of Financial
	The policies and procedures for watch list filtering shall	Institutions
	include at least matching and filtering logics,	2. FATF_17.1
	implementation procedures and evaluation standards,	3.Art.6, Template for
	and shall be documented.	Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.1.2.2	(2) Does the financial institution document its name and	1.Art.8&12, Regulations
	account filtering operations and maintain the records	Governing Anti-Money
	for a time period in accordance with Article 12 of	Laundering of Financial
	"Regulations Governing Anti-Money Laundering of	Institutions
	Financial Institutions"?	2. FATF_17.1
		3.Art.6, Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.1.2.3	(3)When a major case is reported in the media, does the	Official Letter no.
	firm pay special attention whether the alleged suspect	1030037571 of Bureau of

No.	Examination Item	Legal Basis
	in the medial report is a customer and whether the firm	Securities and Futures,
	enhances suspicious transaction reporting?	FSC
2.1.2.4	(4)Does the internal audit unit of the financial institution	Art.6, Template for
	test the filtering mechanism ? Does the filtering	Guidelines Governing
	mechanism include testing for the following:	Anti-Money Laundering
	1Whether the sanctions list and threshold settings are	and Countering Terrorism
	based on the risk-based approach.	Financing of Securities
	②Correctness and completeness of data input and	Firms
	corresponding fields in the system.	
	③Logic of matching and screening.	
	(4)Model validation.	
	⑤Correctness and completeness of data output.	
2.1.3	3. Enhancing due diligence for high-risk customers	
2.1.3.1	(1)Does the financial institution determine the extent of	1.Art.6, Regulations
	applying CDD and ongoing due diligence measures	Governing Anti-Money
	using a risk-based approach (RBA)? For higher-risk	Laundering of Financial
	customers, does the financial institution perform	Institutions
	enhanced CDD or ongoing due diligence measures by	2. FATF_1.12 、 10.17 、
	adopting at least the following additional enhanced	10.18、19.1
	measures?	3.Art.4, Template for
	①Obtaining the approval of senior management before	Guidelines Governing
	establishing or entering a new business relationship.	Anti-Money
	②Taking reasonable measures to understand the	Laundering and
	sources of wealth and the source of funds of the	Countering Terrorism
	customer; in case the source of funds is deposits,	Financing of Securities
	understand further the source of deposits.	Firms

No.	Examination Item	Legal Basis
	③Conducting enhanced ongoing monitoring of	
	business relationship.	
2.1.3.2	(2)For customers from high ML/TF risk countries or	
	regions, does the financial institution conduct enhanced	
	CDD measures consistent with the risks identified?	
2.1.3.3	(3)For lower risk circumstances, does the financial	
	institution apply simplified CDD measures, which shall	
	be commensurate with the lower risk factors? However	
	simplified CDD measures are not allowed in any of the	
	following circumstances:	
	①Where the customers are from or in countries and	
	jurisdictions known to have inadequate AML/CFT	
	regimes, including but not limited to those which	
	designated by international organizations on	
	AML/CFT as countries or regions with serious	
	deficiencies in their AML/CFT regime, and other	
	countries or regions that do not or insufficiently	
	comply with the recommendations of international	
	organizations on AML/CFT as forwarded by the	
	FSC.	
	(2) Where there is a suspicion of money laundering or	
	terrorist financing in relation to the customer or the	
	transaction.	
	X Make sure customer due diligence (CDD) data	Refer to par.49-50, Sound
	(including enhanced due diligence (EDD)) are	Management of Risks
	completely posted into the information system to	Related to Money

No.	Examination Item	Legal Basis
	facilitate the monitoring and analysis of customer	Laundering and Financing
	accounts and transactions. The examiner can spot check	of Terrorism, BCBS
	the CDD and EDD data of high-risk customers to	
	determine whether information that aids in the analysis	
	of ML/TF risks has been completely posted or captured	
	in the information system.	
2.1.4	4. Ongoing customer due diligence	
2.1.4.1	(1)Does the financial institution apply CDD requirements	1.Art.5(1&2), Regulations
	to existing customers on the basis of materiality and	Governing Anti-Money
	risk, and to conduct due diligence on such existing	Laundering of Financial
	relationships (including to understand the source of	Institutions
	funds if necessary) at appropriate times, taking into	2. FATF_10.7 、10.16
	account whether and when CDD measures have	3.Art.3, Template for
	previously been undertaken and the adequacy of data	Guidelines Governing
	obtained?	Anti-Money
	The aforementioned appropriate times include at least :	Laundering and
	①When the customer opens another new account	Countering Terrorism
	or enters new business relationships with the	Financing of Securities
	financial institution;	Firms
	②When it is time for periodic review of the customer	
	scheduled on the basis of materiality and risk;	
	③When it becomes known that there is a material	
	change to customer's identity and background	
	information.	
2.1.4.2	(2)Does the financial institution periodically review the	1.Art.5(3), Regulations
	existing records to ensure that documents, data or	Governing Anti-Money

No.	Examination Item	Legal Basis
	information of the customer and its beneficial owner(s)	Laundering of Financial
	collected under the CDD process are kept up-to-date	Institutions
	and relevant, particularly for higher risk categories of	2. FATF_10.7
	customers, whose reviews should be conducted at least	3.Art.3, Template for
	once every year?	Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.1.4.3	(3)Ongoing due diligence measures should be	1.Art.5&6, Regulations
	commensurate with the customer's risks	Governing Anti-Money
	1For higher-risk customers, does the financial	Laundering of Financial
	institution perform enhanced CDD or ongoing due	Institutions
	diligence measures at least one year by adopting	2. FATF_1.12 、 10.17 、
	additionally at least the following enhanced	10.18
	measures?	3.Art.4, Template for
	I.Obtaining the approval of senior management	Guidelines Governing
	before establishing or entering a new business	Anti-Money
	relationship;	Laundering and
	II. Taking reasonable measures to understand the	Countering Terrorism
	sources of wealth and the source of funds of the	Financing of Securities
	customer; in case the source of funds is deposits,	Firms
	understand further the source of deposits;	4.Suggested Best Practice
	III.Conducting enhanced ongoing monitoring of	for Securities Firms to
	business relationship.	Apply Simplified CDD

No.	Examination Item	Legal Basis
	②For lower risk circumstances, does the financial	Measures to Lower
	institution apply simplified CDD measures, which	ML/TF Risk Customers
	shall be commensurate with the lower risk factors?	
2.2	Ongoing monitoring of accounts and transactions	
2.2.1	1.Does the financial institution establish policies and	1.Art.9, Regulations
	procedures for account and transaction monitoring using a	Governing Anti-Money
	risk-based approach? The policies and procedures shall	Laundering of Financial
	include at least complete ML/TF monitoring indicators,	Institutions
	and carrying out the setting of parameters, threshold	2.Art.7(2 through 4),
	amounts, alerts and monitoring operations, the procedures	Template for Guidelines
	for examining the monitored cases and reporting standards,	Governing Anti-Money
	and shall be documented.	Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.2.2	2.Does the financial institution review its policies and	
	procedures for account and transaction monitoring based	
	on AML/CFT regulations, nature of customers, business	
	size and complexity, ML/TF trends and related	
	information gathered from internal and external sources,	
	and its risk assessment results, and update those policies	
	and procedures periodically?	
2.2.3	3.Does the financial institution utilize information system to	
	assist in the detection of suspicious ML/TF transactions?	
	* The securities firm can carry out its monitoring	Refer to par.49-50,

No.	Examination Item	Legal Basis
	operation by way of manual identification, information	Sound Management of
	system or a combination of both. The examiner should	Risks Related to Money
	determine whether the firm has allocated adequate	Laundering and
	manpower to carry out the AML/CFT operation	Financing of Terrorism,
	effectively.	BCBS
	*The examiner should spot check high-risk customers	Refer to p.67, Managing
	who recently have dealing or open an account with the	Alerts, FFIEC BSA/AML
	securities firm to see if the basic data of the same	Examination Manual
	customer in different product systems (e.g. occupation,	
	business operated, or line of business, address and	
	financial condition) have any inconsistency and if the	
	basic data and transaction data of the same customer in	
	different product systems differ from the data in the	
	integrated system to verify whether the firm integrates	
	its customer data.	
2.2.4	4.Do the ML/TF monitoring indicators mentioned in the	1.Art.9, Regulations
	policies and procedures for account and transaction	Governing Anti-Money
	monitoring include at least the suspicious indicators	Laundering of Financial
	published by the trade associations and the additional ones	Institutions
	developed by the financial institution in reference to its	2.Art.7(7), Template for
	ML/TF risk assessment or daily transaction information?	Guidelines Governing
	Are the ML/TF monitoring indicators reviewed and	Anti-Money Laundering
	updated periodically?	and Countering
		Terrorism Financing of
		Securities Firms

No.	Examination Item	Legal Basis
	* The examiner should ask the securities firm to provide	1.Art.9(1), Template for
	independent testing report, records or descriptions on	Guidelines Governing
	its account and transaction monitoring mechanism	Anti-Money
	(including whether the logic of setting parameters or	Laundering and
	filtering indicators is commensurate with the firm's	Countering Terrorism
	ML/TF risk profile). The examiner should also spot	Financing of Banking
	check high-risk customers or products and services to	2.Refer to p.64,66,
	verify whether the firm's account and transaction	Transaction Monitoring,
	monitoring mechanism is consistent with its	FFIEC BSA/AML
	documented rules and operating procedures. The	Examination Manual
	verification should cover at a minimum the actual	3. p.77, Managing Alerts,
	internal control process, whether data stored in the	FFIEC BSA/AML
	system are consistent with customer's CDD (including	Examination Manual
	EDD) and complete or whether there are errors in the	
	data entry fields, and whether transactions that match	
	the set parameters or filtering indicators are included in	
	related reports to verify whether parameters or filtering	
	indicators set in the system are the same as those	
	specified in the firm's documented rules, and whether	
	access authority of the monitoring system is properly	
	set, in particular whether the change of parameter is	
	subject to proper internal check.	
	With regard to the testing of ongoing monitoring	Q&A of Template for
	mechanism for accounts and transactions mentioned in	-
	the preceding paragraph, the examiner should confirm	

No.	Examination Item	Legal Basis
	the suitability of testing unit that except for manual	and Countering
	monitoring, testing should be performed by the head	Terrorism Financing of
	office if the design of monitoring mechanism	Banking
	throughout the firm is identical. If part of the	
	monitoring mechanism of an overseas branch or	
	subsidiary differs from that of the head office, the	
	overseas branch or subsidiary should test that part on its	
	own. The examiner should also check the relevant	
	inspection report or internal audit report regarding to	
	the overseas branch or subsidiary to determine the	
	effectiveness of its ongoing monitoring mechanism.	
2.3	Record Keeping	
2.3.1	1. Does the financial institution maintain the records on its	1.Art.8,9,12, Regulations
	name and account filtering operations, ongoing account	Governing Anti-Money
	and transaction monitoring operation, and transactions,	Laundering of Financial
	both domestic and international, for at least five years? Are	Institutions
	the records sufficient to permit reconstruction of individual	2. FATF_11.1 \ 11.3
	transactions so as to provide, if necessary, evidence for	3.Art.6, Template for
	prosecution of criminal activity?	Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
2.3.2	2. Does the financial institution keep all records obtained	1.Art.12, Regulations
	through CDD measures, account files and business	Governing Anti-Money
	correspondence for at least five years after the business	Laundering of Financial

No.	Examination Item	Legal Basis
	relationship is ended, or after the date of the occasional	Institutions
	transaction?	2. FATF_11.2
		3.Art.11&17, Template
		for Guidelines
		Governing Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.3.3	3.Does the financial institution provide swiftly transaction	1.Art.12, Regulations
	records and CDD information to the competent authorities	Governing Anti-Money
	when such requests are made with appropriate authority?	Laundering of Financial
	Does the financial institution provide relevant account	Institutions
	books, documents, electronic data files, or other relevant	2. FATF_11.4
	materials when the competent authorities or auditors	3.Art.11 and 17, Template
	engaged by it carry out an audit under the preceding	for Guidelines Governing
	paragraph?	Anti-Money Laundering
		and Countering Terrorism
		Financing of Securities
		Firms
2.3.4	4.Does the financial institution preserve complete and	Art.11(3), Template for
	accurate transaction records and vouchers of the following	Guidelines Governing
	matters?	Anti-Money Laundering
	(1)Are report records and transaction vouchers preserved	and Countering Terrorism
	in the original for five years?	Financing of Securities
	(2)In a case duly under investigation pursuant to law, are	Firms

No.	Examination Item	Legal Basis
	relevant transaction records and vouchers not destroyed	
	before the case is closed, even where the time period	
	for their preservation lapses?	
2.4	Reporting of Suspicious Transactions	
2.4.1	1. For transactions related to the monitoring patterns	1.Art.15, Regulations
	(including the suspicious indicators published by the trade	Governing Anti-Money
	associations and the additional ones developed by the	Laundering of Financia
	financial institution in reference to its ML/TF risk	Institutions
	assessment or daily transaction information) or other	2.Art.7(8), Template for
	situations that are deemed as suspicious ML/TF activities,	Guidelines Governing
	does the financial institution file a suspicious transaction	Anti-Money Laundering
	report (STR) with the Investigation Bureau within two	and Countering
	business days of said approval, regardless of the amount of	Terrorism Financing of
	transaction and regardless whether the transaction was	Securities Firms
	completed or not?	
	* The examiner should determine whether the securities	Refer to p.77, Managing
	firm has internal rules and operating procedures in	Alerts, FFIEC BSA/AMI
	place to ensure that its monitoring system is capable of	Examination Manual
	generating a suspicious transactions statement in a	
	timely manner and to require the checking, analysis and	
	investigation of outputted suspicious transactions, and	
	whether the firm has a mechanism to ensure that	
	suspicious transactions identified by employees in daily	
	operations or investigated by a law enforcement agency	
	as indicated in its correspondence to the firm are all	
	included in the scope of evaluation.	

No.	Examination Item	Legal Basis
2.4.2	2. Does the firm has a mechanism to ensure that each alerted	Art.7(8), Template for
	transaction identified will be reviewed for its	Guidelines Governing
	reasonableness (for example if the transaction is	Anti-Money Laundering
	incommensurate with the customers' identity, income and	and Countering
	the size of business or is unrelated to the nature of the	Terrorism Financing of
	customer's business, no reasonable economic purpose, no	Securities Firms
	reasonable explanation, no reasonable use, or the source of	
	funds is not clear ) case by case and the record will be	
	kept?For transactions identified as not suspicious	
	AML/CFT transactions, does the firm make a record and	
	analyze the reason?	
	* The examiner should determine whether the securities	Refer to p.77, Managing
	firm has allocated adequate manpower to analyze the	Alerts, FFIEC BSA/AML
	suspicious transactions statement and make	Examination Manual
	investigation, and whether relevant employees have the	
	skills required to conduct an investigation and are	
	equipped with adequate tools. For example, does the	
	investigator have sufficient system access authority to	
	inquire all basic data or transaction records of a	
	customer, are all CDD and EDD data of customers	
	keyed into the system, and whether the system can	
	retrieve all transactions of a customer taken place	
	during a period of time?	
	* The examiner should determine whether the firm has	Art.9(1)8, Template for
	internal rules and operating procedures in place for	Guidelines Governing
	analysis, investigation and reporting of suspicious	Anti-Money Laundering

No.	Examination Item	Legal Basis
	transactions, which should include at a minimum	and Countering
	written analysis and reason for deciding not to file a	Terrorism Financing of
	suspicious transaction report (STR), supporting	Banking
	evidence to be investigated and attached, and actions to	
	be taken on a customer whose transactions have been	
	reported as suspicious several times.	
	* When verifying the firm's handling of suspicious	Art.9(1)8, Template for
	transactions, the examiner should spot check individual	Guidelines Governing
	customer cases to determine whether the firm makes	Anti-Money Laundering
	judgment on the reasonableness of a customer's	and Countering
	transaction based on all available customer review	Terrorism Financing of
	information (CDD and EDD), whether there is a written	Banking
	analysis sufficient to support the final decision on a	
	suspicious transaction (to file or not to file a STR), and	
	regardless whether a transaction is determined to be a	
	suspicious transaction or not, does the firm retain the	
	records on analysis and judgment made and supporting	
	data.	
	Whether a securities firm files a STR or not is partly	
	predicated on the subjective judgment of the AML/CFT	
	compliance officer. Thus the examiner should put the	
	focus on whether the firm has established an effective	
	judging and investigation mechanism. Unless the firm's	
	failure to file a STR following analysis and	
	investigation involves gross negligence or the	
	supporting data are apparently erroneous that affects	

No.	Examination Item	Legal Basis
	the analysis and judgment of AML/CFT compliance	
	officer, the examiner should not criticize the subjective	
	judgment made by the officer.	
	${\!$	Refer to p.78-79,
	adjusting parameters or filtering indicators in	Transaction Testing,
	coordination with its current manpower or other factors	SAR Completion and
	to decrease the number of suspicious transactions or	Filing FFIEC BSA/AML
	transaction alerts that the information monitoring	Examination Manual
	system can output, thereby undermining the	
	effectiveness of the firm's AML/CFT program. Below	
	are the procedures for verifying effectiveness:	
	A.Select a sample of high-risk customers based on the	
	firm's risk assessment result, prior examination	
	reports, the firm's internal audit report and	
	correspondence from law enforcement agencies	
	regarding investigation of customers who may be	
	involved in a ML/TF transaction, and peruse their	
	account opening data, customer review data (CDD	
	and EDD), and all transactions during a period of	
	time.	
	B.After checking relevant data, the examiner should	
	select a sample of suspicious transactions to see if	
	the nature of transaction is consistent with the	
	customer's CDD information (e.g. occupation,	
	expected transactions, sources of fund of individual	
	customers, or the business of the legal entity, size of	

No.	Examination Item	Legal Basis
	business, business location and major markets, etc.).	
	If there is any inconsistency, the examiner should	
	discuss with responsible management to see if a	
	suspicious transaction has a reasonable explanation,	
	and based on the explanation, determine whether the	
	firm has failed to output reportable suspicious	
	transactions and whether the firm's relevant system	
	is able to effectively detect suspicious transactions. If	
	the examiner has doubt about the system's	
	effectiveness, he/she should understand the causes	
	(e.g. improperly set screening indicators, inadequate	
	risk assessment, or error in the judgment of relevant	
	personnel), and describe the findings in the	
	examination report.	
2.4.3	3.If the financial institution forms a suspicion of money	1.Art.3, Regulations
	laundering, terrorist financing or weapon proliferating and	Governing Anti-Money
	reasonably believes that performing the CDD process will	Laundering of Financial
	tip-off the customer, does it not pursue that process and	Institutions
	file an STR instead?	2. FATF_10.20
		3.Art.10, Money
		Laundering Control Act
		4.Art.2(14), Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of

No.	Examination Item	Legal Basis
		Securities Firms
2.4.4	4. Procedure for reporting suspicious money laundering	1.Art.15, Regulations
	transaction	Governing Anti-Money
	(1)Does a financial institution promptly file an STR with	Laundering of
	the Investigation Bureau in a format prescribed by the	Financial Institutions
	Bureau after the report has been approved by the	2.Art.7(8)&8(3),
	responsible chief compliance officer at the institution?	Template for
	The report shall be filed within two business days of	Guidelines Governing
	said approval. Within 15 days, following the last date	Anti-Money
	of previous fiscal year, the items of transaction	Laundering and
	typology and quantity of the suspicious money	Countering Terrorism
	laundering transaction shall be submitted to the FSC	Financing of Securities
	for review and also copies forwarded to the Taiwan	Firms
	Securities Exchange and Taiwan Securities	3. FATF_20.1 、 20.2
	Association.	
	(2)For obviously significant suspicious ML/TF	
	transactions of urgent nature, does the financial	
	institution file a report as soon as possible to the	
	Investigation Bureau by fax or other available means	
	and follow it up with a written report? The financial	
	institution is not required to submit a follow-up written	
	report, provided the Investigation Bureau has	
	acknowledged the receipt of report by sending a reply	
	by fax. In such event, does the financial institution	
	retain the faxed reply?	
2.4.5	5. Does the financial institution exercise care in preserving	1.Art.9, Regulations

No.	Examination Item	Legal Basis
	confidentiality, and guard against the disclosure of	Governing Anti-Money
	reporting materials and information? Does the financial	Laundering of
	institution establish internal control procedures for	Financial Institutions
	requests and inquiries as to customer information made by	2.Template for Guidelines
	various units and exercise care to ensure the confidentiality	Governing Anti-Money
	of the information?	Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
		3. FATF_21.2
2.4.6	6. When learning the properties or property interests and	1.Art.7, Terrorism
	locations of a designated sanctioned individual or entity set	Financing Prevention
	forth in the Terrorist Financing Prevention Act through	Act
	business relationship, has the firm filed a report to the	2.Art.3, Regulations
	Investigation Bureau, Ministry of Justice in accordance	Governing Reporting
	with the aforementioned Act?	on the Properties or
		Property Interests and
		Locations of
		Designated Sanctioned
		Individuals or Entities
		by Financial
		Institutions
		3.Art.9, Template for
		Guidelines Governing
		Anti-Money
		Laundering and

No.	Examination Item	Legal Basis
		Countering Terrorism
		Financing of Securities
		Firms
2.5	Reporting of cash transactions above a certain amount	
2.5.1	1. With respect to cash transactions above a certain amount,	1.Art.9, Money
	does the financial institution verify the identity of the	Laundering Control Act
	customer and keep relevant transaction records? The	2.Art.13&14, Money
	financial institution shall conduct CDD measures in	Laundering Control
	accordance with the following provisions:	Act
	(1)Check the identity (ID) document or passport provided	3.Art.10, Template for
	by the customer and record the customer's name, date	Guidelines Governing
	of birth, address, telephone, account number, amount	Anti-Money
	of transaction, and ID number. Notwithstanding the	Laundering and
	foregoing, in case that the customer is confirmed to be	Countering Terrorism
	exactly the accountholder, it should be clearly noted in	Financing of Securities
	the transaction record rather than undertaking a	Firms
	repeated ID verification.	
	(2) If the transaction is conducted by an agent, check the	
	identity of the agent by checking his or her ID	
	document or passport and record the name, date of	
	birth, address, and telephone of the agent, account	
	number, amount of transaction, and ID number.	
	(3)For occasional transactions, verify the identity of the	
	customer in accordance with Subparagraph 4 of Article	
	3 of "Regulations Governing Anti-Money Laundering	
	of Financial Institutions".	

No.	Examination Item	Legal Basis
2.5.2	2. With respect to cash transactions above a certain amount,	1.Art.9, Money
	does the financial institution report the transaction to the	Laundering Control Act
	Investigation Bureau via electronic media or a written	2.Art.13&14, Money
	report in 5 business days after the completion of	Laundering Control
	transaction?	Act
		3.Art.10, Template for
		Guidelines Governing
		Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
2.5.3	3. With respect to the cash transactions above a certain	1.Art.9, Money
	amount on which the financial institution is not required to	Laundering Control Act
	file a report, does the financial institution verify the	2.Art.13&14, Money
	identity of the customer and keep the transaction records?	Laundering Control
	Nonetheless, if the financial institution discovers that any	Act
	above transaction is suspiciously similar to a money	3.Art.10(5), Template for
	laundering transaction, does it follow the provisions of	Guidelines Governing
	Article 10 of "Money Laundering Control Act" and of	Anti-Money
	"Regulations Governing Internal Audit and Internal	Laundering and
	Control System of Anti-Money Laundering and	Countering Terrorism
	Countering Terrorism Financing of Securities and Futures	Financing of Securities
	Business and Other Financial Institutions Designated by	Firms
	the Financial Supervisory Commission"?	
	X If the securities firm relies on system output of all	Art.13&14, Money

No.	Examination Item	Legal Basis
	large cash transactions and then manually picks	Laundering Control Act
	reportable transactions, the examiner should spot check	
	transactions taken place during a period of time to	
	determine whether the manually picked non-individual	
	accounts which need not be reported are all accounts of	
	department stores, supermarkets, gas stations, hospitals,	
	transportation businesses and restaurants and hotels that	
	are on a list the firm has sent to the Investigation	
	Bureau for record, and determine whether the firm has	
	established an internal control mechanism to ensure the	
	accuracy of manual pick operation.	
	$\therefore$ Does the firm have the situation of reporting a large	Art.13, Money
	cash transaction late? If there is, the examiner should	Laundering Control Act
	understand the reasons and make pertinent comments in	
	the examination report.	
3	Management system & organization	
3.1	AML/CFT responsible unit and Chief officer	
3.1.1	1. Does the financial institution appoint an adequate number	1.Art.5, Regulations
	of AML/CFT personnel appropriate to the size and risks of	Governing Internal
	its own?	Audit and Internal
		Control System of
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities and Futures
		Business and Other

No.	Examination Item	Legal Basis
		Financial Institutions
		Designated by the
		Financial Supervisory
		Commission
		2.Art.13, Template for
		Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms
	X The examiner should make an overall judgment	Refer to p.37, BSA
	whether the securities firm has allocated adequate	Compliance Officer,
	AML/CFT compliance personnel and resources based	FFIEC BSA/AML
	on the firm's risk profile, size, business characteristics,	Examination Manual
	matters charged by the dedicated compliance unit,	
	information system, database and training program that	
	may be needed to assist in the detection of unusual	
	transactions.	
3.1.2	2.Deploying an adequate number of AML/CFT personnel of	1.Art.5, Regulations
	the overseas business unit	Governing Internal
	(1)Does the overseas business unit of the financial	Audit and Internal
	institution be staffed with an adequate number of	Control System of
	AML/CFT personnel in view of the number of local	Anti-Money Laundering
	branches, and the size and risks of its business?	and Countering
	(2)Does the financial institution appoint an AML/CFT	Terrorism Financing of
	officer to take charge of the coordination and	Securities and Futures

No.	Examination Item	Legal Basis
	supervision of AML/CFT matters? The appointment of	Business and Other
	an AML/CFT officer by an overseas business unit of a	Financial Institutions
	securities or futures business shall comply with the	Designated by the
	local regulations and the requirements of the local	Financial Supervisory
	authorities of the host jurisdiction. If the AML/CFT	Commission
	officer holds other concurrent posts, the foreign	2.Art.13, Template for
	business unit should communicate that fact with the	Guidelines Governing
	local competent authority to confirm that the holding of	Anti-Money Laundering
	other concurrent posts will not likely result in any	and Countering
	conflict of interest, and report the matter to the FSC for	Terrorism Financing of
	recordation.	Securities Firms
3.1.3	3. Does the chief AML/CFT officer be charged with the	1.Art.5, Regulations
	following duties?	Governing Internal
	(1)Supervising the planning and implementation of	Audit and Internal
	policies and procedures for identifying, assessing, and	Control System of
	monitoring money laundering and terrorism financing	Anti-Money Laundering
	risks.	and Countering
	(2)Coordinating and supervising the implementation of	Terrorism Financing of
	business-wide money laundering and terrorism	Securities and Futures
	financing risk identification and assessment.	Business and Other
	(3)Monitoring and controlling money laundering and	Financial Institutions
	terrorism financing risks.	Designated by the
	(4) Developing an AML/CFT program.	Financial Supervisory
	(5)Coordinating and supervising the implementation of	Commission
	AML/CFT program.	2.Art.13, Template for
	(6)Confirming compliance with AML/CFT laws and	Guidelines Governing

No.	Examination Item	Legal Basis
	regulations, including relevant compliance templates or	Anti-Money Laundering
	self-regulatory rules produced by the financial services	and Countering
	trade association to which the securities or futures	Terrorism Financing of
	business belongs and approved by the FSC.	Securities Firms
	(7)Supervising the reporting on transactions suspected of	
	money laundering or terrorism financing, and on the	
	properties or property interests and locations of	
	individuals or entities designated by the Terrorism	
	Financing Prevention Act, to the Investigation Bureau,	
	Ministry of Justice.	
	%The examiner should examine whether the securities	Refer to p.32, BSA
	firm's internal rules and operating procedures for	Compliance Officer,
	AML/CFT clearly specify matters charged by the	FFIEC BSA/AML
	dedicated compliance unit and the chief AML/CFT	Examination Manual
	compliance officer; the examiner should also check the	
	relevant delegation of authority table to confirm the	
	authority of the officer and understand the actual	
	operation and whether there is the practice of assigning	
	a unit or officer other than the dedicated compliance	
	unit or chief AML/CFT compliance officer to take	
	charge of the related matters.	
3.1.4	4.Does the chief AML/CFT compliance officer understand	Refer to p.32, BSA
	ML/TF risks associated with the firm's products and	Compliance Officer,
	services, customers, geographic factors, transactions or	FFIEC BSA/AML
	delivery channels, and have sufficient professional	Examination Manual
	knowhow?	

No.	Examination Item	Legal Basis
3.1.5	5. On the tasks of money laundering prevention, does any	Art.8, Template for
	individual who is in charge of regulation compliance, or	Guidelines Governing
	internal audit, or money laundering prevention promptly	Anti-Money Laundering
	require customer information and his transaction record	and Countering Terrorism
	(information confidentiality still matters.)?	Financing of Securities
		Firms
3.1.6	6.For the Taiwan branch office of a foreign securities or	1. Art.6, Regulations
	futures business, does its board of directors at the head	Governing Internal
	office authorize the responsible person at the Taiwan	Audit and Internal
	branch to be in charge of the matters involving the board	Control System of
	of directors or supervisors, as stated in these Directions to	Anti-Money Laundering
	follow "Regulations Governing Internal Audit and Internal	and Countering
	Control System of Anti-Money Laundering and	Terrorism Financing of
	Countering Terrorism Financing of Securities and Futures	Securities and Futures
	Business and Other Financial Institutions Designated by	Business and Other
	the Financial Supervisory Commission"? Is the statement	Financial Institutions
	for AML/CFT internal control provided by three persons	Designated by the
	(including the responsible person of the Taiwan branch	Financial Supervisory
	authorized by the board of directors of the head office, the	Commission
	chief AML/CFT officer, and the chief auditor in charge of	2.Art.14(5), Template for
	the Taiwan area)?	Guidelines Governing
		Anti-Money Laundering
		and Countering
		Terrorism Financing of
		Securities Firms

No.	Examination Item	Legal Basis
3.2	Duties of the internal audit unit	
3.2.1	1.Does the internal audit unit of the financial institution	1.Art.11, Regulations
	audit the following matters and submit audit opinions?	Governing Internal
	A.Whether the money laundering and terrorism financing	Audit and Internal
	risk assessment and the AML/CFT program meet the	Control System of
	regulatory requirements and are vigorously	Anti-Money Laundering
	implemented.	and Countering
	B. The effectiveness of the AML/CFT program.	Terrorism Financing of
	C. Tests of filtering mechanism.	Securities and Futures
		Business and Other
		Financial Institutions
		Designated by the
		Financial Supervisory
		Commission
		2. FATF_18.1
		3.Art.12&14, Template
		for Guidelines
		Governing Anti-Money
		Laundering and
		Countering Terrorism
		Financing of Securities
		Firms
3.2.2	2. Does the audit office, whenever noticing a defect or fault	Art.14(3), Template for
	by any units in the enforcement of the management	Guidelines Governing
	measures, report the cases to the assistant general manager	Anti-Money Laundering
	or person of the equivalent rank? Are such cases provided	and Countering Terrorism

No.	Examination Item	Legal Basis
	for reference in the on-the-job educational & training	Financing of Securities
	programs of the firm?	Firms
3.2.3	3.Does the competent unit impose appropriate sanctions to	Art.14(3), Template for
	the auditor, in the event that the auditor is found having	Guidelines Governing
	willfully concealed disclosing any detected irregularities?	Anti-Money Laundering
		and Countering Terrorism
		Financing of Securities
		Firms
3.3	Employee hiring and training	
3.3.1	1.Does the financial institution establish procedures to	1.Art.5&7, Regulations
	ensure high standards for employee screening and hiring,	Governing Internal
	including examining whether the prospective employee	Audit and Internal
	has integrity of character and the professional knowledge	Control System of
	required to perform their duties, especially on any	Anti-Money Laundering
	potential conflict of interest between employees and their	and Countering
	duties of the implementation of prevention and control of	Terrorism Financing of
	money laundering and combating the financing of	Securities and Futures
	terrorism?	Business and Other
		Financial Institutions
		Designated by the
		Financial Supervisory
		Commission
		2. FATF_18.1
		3.Art.15(1), Template for
		Guidelines Governing
		Anti-Money Laundering

No.	Examination Item	Legal Basis
		and Countering
		Terrorism Financing of
		Securities Firms
	% The examiner should check the securities firm's internal	par.80-81, Vetting,
	rules and operating procedures for employee screening	recruitment and
	and hiring; with regard to passive criteria, does the firm	Remuneration,
	confirm that the background of an employee will not	Risk-Based Approach
	impede his/her duties in AML/CFT operation. The firm	Guidance for banking
	can establish different screening and hiring criteria for	Sector, FATF
	employees at different positions based on the ML/TF risk	
	associated with their duties. Those criteria include but are	
	not limited to: whether the employee comes from a	
	high-risk or sanctioned jurisdiction or has a criminal	
	record on ML/TF related offense. With regard to positive	
	criteria, does the firm determine whether the employee	
	has adequate professional knowledge required to perform	
	his/her AML/CFT duty?	
3.3.2	2.Do the personnel of the dedicated AML/CFT unit, the	1.Art.7, Regulations
	chief AML/CFT officer, and the domestic-business-unit	Governing Internal
	AML/CFT supervisory officer, of the financial institution	Audit and Internal
	meet one of the following qualification requirements	Control System of
	within 3 months after appointment, and the securities or	Anti-Money Laundering
	futures business shall adopt relevant control mechanisms	and Countering
	to ensure compliance:	Terrorism Financing of
	(1)Having served as a compliance officer or AML/CFT	Securities and Futures
	personnel on a full-time basis for at least 3 years.	Business and Other

No.	Examination Item	Legal Basis
	(2) The personnel of the dedicated AML/CFT unit, and the	Financial Institutions
	chief AML/CFT officer shall have attended not less	Designated by the
	than 24 hours of courses organized by an institution	Financial Supervisory
	recognized by the competent authority, passed the	Commission
	exams and received completion certificates therefor.	2. FATF_18.1
	The AML/CFT supervisory officer of domestic	3.Art.15(2), Template for
	business units shall have attended not less than 12 hours	Guidelines Governing
	of courses organized by an institution recognized by the	Anti-Money Laundering
	competent authority, passed the exams and received	and Countering
	completion certificates therefor. A chief compliance	Terrorism Financing of
	officer concurrently holding the post of chief	Securities Firms
	AML/CFT officer, or a compliance personnel	
	concurrently holding a post as a personnel of the	
	dedicated AML/CFT unit will be deemed to have met	
	the qualification requirements under this item after	
	having attended 12 hours of education and training	
	organized by an institution recognized by the competent	
	authority.	
	(3) Having received a domestic or international AML/CFT	
	professional certificate issued by an institution	
	recognized by the competent authority.	
3.3.3	3. Does the financial institution arrange appropriate hours of	1.Art.6, Money
	education and on-the-job training of suitable contents on	Laundering Control
	AML/CFT in view of the nature of its business for the	Act
	following persons?	2.Art.7, Regulations
	(1)The AML/CFT personnel and the chief AML/CFT	Governing Internal

No.	Examination Item	Legal Basis
	officer of a securities or futures business and the	Audit and Internal
	AML/CFT supervisory personnel of its domestic	Control System of
	business units shall at least attend 12 hours of	Anti-Money Laundering
	AML/CFT training organized by internal or external	and Countering
	training institutions approved by the chief officer every	Terrorism Financing of
	year. The training shall cover at least newly amended	Securities and Futures
	laws and regulations, and trends and patterns of money	Business and Other
	laundering and terrorism financing risks. If the person	Financial Institutions
	has obtained a domestic or international AML/CFT	Designated by the
	professional certificate issued by an institution	Financial Supervisory
	recognized by the FSC in a given year, the certificate	Commission
	may be used to offset the training hours for the year.	3. FATF_18.1
	(2) The AML/CFT supervisory officer and the AML/CFT	4.Art.14(3 through 5),
	officer and personnel of foreign business units of a	Template for Guidelines
	securities or futures business shall have expertise in	Governing Anti-Money
	anti-money laundering, and be familiar with relevant	Laundering and
	local laws and regulations, and shall at least attend 12	Countering Terrorism
	hours of training on AML/CFT offered by foreign	Financing of Securities
	competent authorities or relevant institutions. If no such	Firms
	training is available, the personnel may attend training	
	courses offered by internal or external training	
	institutions approved by the chief AML/CFT officer.	
	(3) The financial institution shall arrange appropriate hours	
	of education and on-the-job training of suitable contents	
	on AML/CFT in view of the nature of its business for	
	its directors, supervisors, general managers, legal	

No.	Examination Item	Legal Basis
	compliance personnel, internal auditors, and associated	
	persons to familiarize them with their AML/CFT duties	
	and equip them with the professional knowhow to	
	perform their duties.	
3.3.4	4.If employees meet one of the following descriptions, does	Art.15(6), Template for
	the financial institution examine the affairs that they are	Guidelines Governing
	responsible for by sampling and, if necessary, may seek	Anti-Money Laundering
	assistance from internal audit unit?	and Countering Terrorism
	(1)Employees have luxury lifestyle that is inconsistent	Financing of Banking
	with their salary.	
	(2)Employees have scheduled for leave but do not take the	
	leave without a reason.	
	(3)Employees fail to explain the large amount inflow or	
	outflow in their account.	
3.3.5	5. Whether the securities firm arranges different training	Art.15(7), Template for
	programs for employees facing different ML/TF risks;	Guidelines Governing
	whether the training covers laws and regulations set forth	Anti-Money Laundering
	by the competent authorities, the firm's relevant rules and	and Countering Terrorism
	operating procedures, internal violation cases, and	Financing of Banking
	disciplinary actions imposed by competent authorities	
	against the firm; and are regulations newly promulgated by	
	competent authorities and revisions of internal rules and	
	operating procedures in response to regulatory changes	
	included in the training program whenever it is deemed	
	fit?	
3.3.6	6.Are the annual AML/CFT internal training programs and	Official Letter no.

No.	Examination Item	Legal Basis
	training results reported to the board of directors periodically?	1080315619 of the SFB
3.3.7	7.Is the national ML/TF risk assessment report identified as	Official Letter no.
	issues of predicate offences, anti-corruption, anti-weapon	1080315619 of the SFB
	proliferation and whistleblower protection in AML/CFT	
	training courses?	
	Are the AML/CFT chief officer and personnel participating	
	in the annual training courses at least one-half of the hours	
	held by the law enforcement agencies, the training	
	institutions recognized by FSC, Taiwan Securities	
	Association, securities and futures peripheral	
	organizations, the Taiwan Financial Services Roundable,	
	and FSC?	
4	Strengthen inspection of the specific matters	
4.1	Securities brokerage business	
4.1.1	1. Account opening and knowing your customer	1. Art.2&34, Regulations
		Governing Securities
		Firms
		2.Art.2,3&6, Taiwan
		Stock Exchange
		Corporation
		Regulations Governing
		Brokerage Contracts of
		Securities Brokers ;
		Art.75 through 77-6,
		Operating Rules of the

No.	Examination Item	Le	gal Basis
		Taiwan	Stock Exchange
		Corporat	ion
		3.Art.43	through 47,
		Taipei I	Exchange Rules
		Governi	ng Securities
		Trading	on the TPEx
4.1.1.1	(1) Are the clauses of the customer account agreement for		
	brokerage trade comprehensive? Are there proper		
	controls for account opening operation?		
4.1.1.2	(2) For accounts opened by individuals who do not		
	reside or work in the firm's service area or when a		
	same person places orders successively through several		
	accounts, does the firm check the reasons and		
	continuously track the transactions of the account so as		
	to eliminate nominee accounts?		
4.1.1.3	(3) Is a uniform format used for creating the datafile on		
	basic customer data to facilitate inquiries of correlated		
	accounts in the future?		
4.1.2	2. Control of dummy/nominee accounts	Art.2,	Regulations
		Governing	Securities
		Firms	
4.1.2.1	(1)For multiple accounts that have the same mailing		
	address, contact phone number or authorize a same		
	person to place orders, does the firm check the		
	relationships of those accounts and pay attention to the		
	transaction patterns of those accounts?		

No.	Examination Item	Legal Basis
4.1.2.2	(2) When the firm takes inventory of dormant accounts	1.Official Letter no.
	and decides to cancel a customer account, does the firm	0990011045 of the FSC.
	notify the customer by means of certified mail and save	2.Official Letter no.
	record on the notice?	0990008130 of the
		Taiwan Stock Exchange
		Corporation.
		3. Official Letter no.
		0990007285 of the
		TPEx
4.1.2.3	(3) Has the firm implemented relevant management	Official Letter no.
	measures for account opening, credit checking,	09600139322 of the FSC
	brokerage trade, settlement and anti-money laundering	
	operations, and informed customers of the possible	
	legal responsibility of an account holder?	
4.2	Securities underwriting business	
4.2.1	1.Does the financial institution obtain declarations from	Art.43,43-1, Taiwan
	bidders affirming that they meet the eligibility	Securities Association
	requirements for purchasers?	Rules Governing
		Underwriting and Resale
		of Securities by Securities
		Firms
4.2.2	2. When conducting an underwriting case involving an initial	Art.43-1, Taiwan
	listing on a stock exchange or an OTC market or an initial	Securities Association
	offering of Taiwan Depositary Receipts, does the	Rules Governing
	underwriter refuse bids involving the participation of any	Underwriting and Resale
	of the parties listed in the follows:	of Securities by Securities

No.	Examination Item	Legal Basis
	(1)An employee of the issuer.	Firms
	(2)A director, supervisor, or managerial officer (or a	
	spouse, son, or daughter thereof) of a company that has	
	underwriting business dealings with an underwriter.	
	(3)A financial holding company to which an underwriter	
	itself belongs, or another subsidiary of such a financial	
	holding company; however, this restriction does not	
	apply to a securities investment trust fund offered by a	
	securities investment trust company belonging to such a	
	financial holding company.	
	(4)A director, supervisor, or managerial officer (or a	
	spouse, son, or daughter thereof) of a financial holding	
	company to which an underwriter itself belongs, or of	
	another subsidiary of such a financial holding company.	
	(5)A de facto related party of the issuer or an underwriter.	
	(6)An attesting CPA of the issuer, any other CPA of that	
	CPA's office, or a spouse thereof.	
	(7)A lawyer who has issued a legal opinion in connection	
	with the underwriting case, or the spouse thereof.	
	(8)An equity-method investee of the issuing company	
	(issuing institution).	
	(9)An investor that has equity-method investments in the	
	issuing company (issuing institution).	
	(10)A company whose chairman or general manager is the	
	same person as the chairman or general manager of the	
	issuing company (issuing institution), or is the spouse	

No.	Examination Item	Legal Basis
	thereof, or is a relative thereof within the second degree	
	of kinship.	
	(11)A foundation that has received one-third or more of its	
	paid-in endowment from the issuing company (issuing	
	institution).	
	(12)The issuing company's (issuing institution's) directors,	
	supervisors, general manager, assistant general	
	manager(s), deputy assistant general managers, or any	
	division officer serving directly under the general	
	manager.	
	(13)The spouse of a director, a supervisor, or the general	
	manager of the issuing company (issuing institution).	
	(14)A relative within the second degree of kinship of a	
	director, a supervisor, or the general manager of the	
	issuing company (issuing institution).	
	(15)A director, supervisor, or employee of the	
	underwriting syndicate, or a spouse thereof, or a	
	relative thereof within the second degree of kinship.	
	(16)A depositary institution of Taiwan depositary receipts	
	and any director, supervisor, or managerial officer,	
	employee (or a spouse, son, or daughter thereof) of the	
	depositary institution.	
	(17)A party listed in any of the preceding subparagraphs	
	that uses the name of another party to participate in	
	subscription (i.e. a de facto related party that engages in	
	any of the acts set out under Article 2 of the Securities	

No.	Examination Item	Legal Basis	5
	and Exchange Act Enforcement Rules).		
4.3	Wealth management business		
4.3.1	1.Do working procedures adopted by the financial institution	Art.13, Directions	for the
	for "Know Your Customer" evaluating rules be tailored to	Conduct of	Wealth
	the characteristics of each different type of business, and at	Management Busi	ness by
	least include the following?	Securities Firms	
4.3.1.1	(1)Customer acceptance and account opening		
	①Procedures for opening customer accounts and the		
	minimum dollar amount and conditions required to		
	enter into the business relationship, and the		
	circumstances in which the financial institution may		
	refuse to do business or to accept a customer. Stricter		
	due diligence and approval procedures shall be in		
	place for higher risk individuals of specific		
	backgrounds or professions, and family members		
	thereof.		
	<sup>(2)</sup> Procedures for building basic information on the		
	customer, including customer identity and basic		
	background information, customer credit		
	information, wealth management needs and goals,		
	and other information relating to the customer's		
	credit standing, profession engaged in and source of		
	assets (describe in detail the economic activities that		
	produced the wealth), and verification of the		
	information provided by the customer.		
	③In a situation where a customer authorizes another		

No.	Examination Item	Legal Basis
	person to sign and open an account on his or her	
	behalf, additional evaluation shall be conducted on	
	such authorized representative and the beneficiary	
	shall be identified.	
4.3.1.2	(2)Evaluation of customer's investment capacity	
	Does evaluation of a customer's investment capacity	
	and acceptance of a customer's mandate take the	
	following information into overall consideration as well	
	as the approval procedures for large transactions of	
	over a certain dollar amount?	
	①The customer's fund utilization status and	
	professional competence.	
	(2) The customer's investment attributes, understanding	
	of risk, and risk tolerance.	
	③Suitability of customer services, suitable range of	
	investment recommendations, or suitable transaction	
	amounts.	
4.3.1.3	(3)Updating of customer evaluation materials	
	①The financial institution shall update customer	
	information in a timely manner, and closely monitor	
	any change in a customer's financial position.	
	(2) The evaluation of a customer's investment ability and	
	the acceptance of transactions shall be reviewed and	
	revised in light of any changes in a customer's	
	information and other relevant supporting materials.	
4.3.1.4	(4)Verification of the customer information and customer	

No.	Examination Item	Legal Basis
	investment capacity evaluation	
	The financial institution shall designate personnel other	
	than those involved in handling wealth management	
	business, or other independent control personnel, to	
	perform regular audits of the customer files for	
	accuracy, consistency, and completeness.	
4.3.2	2.Does the financial institution conducting wealth	Art.21, Directions for the
	management business continually upgrade its management	Conduct of Wealth
	information system in response to the development and	Management Business by
	complexity of the business, including filing and updating	Securities Firms
	customer information in a timely manner and monitoring	
	customer accounts for any unusual or suspicious	
	transactions?	
4.3.3	3.Discretionary investment business	
4.3.3.1	(1)Does the financial institution keep a close and frequent	Art.9(1)10, Template for
	contact with customers during the term of the	Anti-Money Laundering
	discretionary investment agreement period; also, be	and Countering
	aware of customer's financial status and undertake an	Terrorism Financing
	interview at least once in a year to update or	Guidelines for securities
	supplement customer's profile for reference when	investment trust and
	investigating suspected money-laundering?	consulting business
4.3.3.2	(2) For discretionary investment, does the company fully	Art.4(1)14, Template for
	verify the customer's financial status in accordance with	Anti-Money Laundering
	the data provided in customer's profile, and require the	and Countering Terrorism
	customer to provide supporting documents or to	Financing Guidelines for
	perform investigation on site if necessary? If the	securities investment trust

No.	Examination Item	Legal Basis
	discretionary investment is obviously incommensurate	and consulting business
	with the customer's status or income, or, if the source of	
	fund cannot be identified, special attentions shall be	
	paid to the suspicious activities of money laundering.	
4.4	Offshore Securities Branches	
4.4.1	1. Customer due diligence (CDD)	1.Art.13-1, Regulations
	Except for applying simplified CDD measures	Governing Offshore
	commensurate with the customer risk to customers posing	Securities Branches
	lower ML/TF risk based on risk-based approach, has the	2.Suggested Best Practice
	securities firm obtained or verified relevant documents,	for Securities Firms to
	data or information of the other customers in accordance	Apply Simplified CDD
	with the following rules?	Measures to Lower
		ML/TF Risk Customers
4.4.1.1	(1) Offshore individuals	
	①Obtain the name, gender, nationality, occupation,	
	date of birth, domicile, mailing address, telephone	
	number, identity document (including type of	
	document and number); if there is an agent, obtain	
	the name and identity document (including type of	
	document and number) of the agent.	
	2) Verify at least two identification documents,	
	including valid passport, valid identity document	
	with photograph issued by a government agency,	
	driver's license with photograph or other documents	
	with photograph issued by a government agency that	
	confirm holder's identity and nationality, place of	

No.	Examination Item	Legal Basis
	origin or place of permanent residence.	
	③ In view of the level of risk the customer poses,	
	obtain a reply signed by the customer to a	
	correspondence sent by the firm to the address	
	provided by the customer or conduct phone	
	interview, onsite visit or other identity verification	
	measures.	
4.4.1.2	(2) Offshore legal entity	
	①Obtain the full name, incorporation date and place,	
	registration or incorporation number, address at the	
	place of incorporation, address of principal business	
	place, telephone number, and name and identity	
	document (including type of document and number)	
	of representative and authorized person.	
	<sup>(2)</sup> Verify the following documents to confirm that the	
	legal entity is still lawfully incorporated and is not	
	dissolved, liquidated, closed for business or having	
	name removed, which may not be an undertaking	
	signed by the customer:	
	I.Certificate of Incorporation issued by the	
	registration agency at where the legal entity is	
	incorporated;	
	II. Articles of incorporation;	
	III. Certificate of Incumbency issued by the	
	registered agent at where the legal entity is	
	incorporated within the last six months; and	

No.	Examination Item	Legal Basis
	IV.Certificate of Good Standing issued by the	
	registration agency at where the legal entity is	
	incorporated within the last six months or that	
	remains valid; Certificate of Good Standing is	
	not required if the Certificate of Incumbency	
	mentioned in the preceding item states that the	
	legal entity is in good standing.	
	③Understand the nature of customer's business and	
	obtain the list of its directors and shareholders to	
	identify its ownership structure and control structure	
	and confirm its beneficial owners.	
	(4) In view of the level of risk the customer poses,	
	obtain a reply signed by an authorized signatory of	
	the customer to a correspondence sent by the firm to	
	the address provided by the customer or conduct	
	phone interview, onsite visit or other identity	
	verification measures.	
4.4.1.3	(3) Are the aforementioned rules included in the firm's	
	internal control and audit system and implemented	
	accordingly?	
4.4.2	2. Has the firm's offshore securities unit (OSU), before	Art.13-1, Regulations
	December 31, 2017, re-performed CDD and reviewed the	Governing Offshore
	level of risk on customers existing before August 18,	Securities Branches
	2017? However, offshore securities unit shall re-perform	
	CDD immediately in the event of the following situations:	
4.4.2.1	(1) The OSU has doubts about the veracity of customer	

No.	Examination Item	Legal Basis
	information, such as there is a suspicion of money	
	laundering in relation to that customer, or there is a	
	material change in the way that the customer's account	
	is operated which is not consistent with the customer's	
	business profile.	
4.4.2.2	(2) It is time for periodic update of customer identity	
	information.	
4.4.3	3. If the OSU relies on the assistance of an overseas	1.Art.13-2, Regulations
	institution or professional (referred to as the	Governing Offshore
	"intermediary" below) to perform CDD on offshore	Securities Branches
	customers, does the OSU comply with the following rules:	2. FATF_17.1
4.4.3.1	(1) The OSU has entered into a service agreement with the	
	intermediary, specifying the scope of assistance	
	provided for CDD measures and appropriate measures	
	for customer data confidentiality and record-keeping,	
	and clearly assigning the rights and responsibilities of	
	each party. The intermediary shall keep records of the	
	assistance measures it carries out, and shall be able,	
	whenever requested by the OSU, to promptly provide	
	any documents or information obtained in assisting the	
	performance of CDD.	
4.4.3.2	(2) The OSU shall use a risk-based approach to audit and	
	supervise, regularly and from time to time, the	
	intermediary's execution of assistance in CDD	
	measures and its use, processing, and management of	
	customer data. The OSU may engage external	

No.	Examination Item	Lega	l Basis
	institutions to conduct related auditing.		
4.4.3.3	(3)The implementation plan for hiring intermediaries to		
	perform CDD on offshore customers and the list of		
	intermediaries shall be reported to the FSC.		
4.4.3.4	(4) The content of implementation plan shall include at a		
	minimum the scope of CDD performed by an		
	intermediary and intermediary's internal control system		
	for the confidentiality and maintenance of customer		
	data.		
4.4.3.5	(5)The OSU should review the results of CDD performed		
	by intermediaries and bear the ultimate responsibility		
	for the CDD process and data maintenance.		
4.4.4	4. The OSU should pay attention to the following when	Art.13-3,	Regulations
	accepting the opening of new accounts:	Governing	Offshore
		Securities Br	ranches
4.4.4.1	(1) The OSU may not refer its onshore customers to		
	agencies who assist in setting up offshore companies,		
	or induce or assist onshore customers to switch their		
	identity to non-resident status in order to open an		
	account at the OSU.		
4.4.4.2	(2) The OSU should enhance its understanding of the		
	purpose of a customer opening an account, intended use		
	of the account and expected transaction activities.		
	Where the shareholders, directors or beneficial owners		
	of an offshore legal entity customer include onshore		
	individuals or legal persons, the OSU should obtain a		

No.	Examination Item	Legal Basis
	customer statement declaring that it did not switch to	
	non-resident status under inducement or for investment	
	in specific products.	
4.4.4.3	(3) The OSU should establish a concrete and viable	
	internal control system for matters specified in the	
	preceding paragraph and implement the system after	
	reporting to the board of directors for approval.	
4.5	Online Open Account/ Transactions	
4.5.1	1. Electronic financial services	1.Official Letter no.
		1040502321 of the
		TWSE
		2.Official Letter no.
		10400159191 of the
		TPEx
		3.Official Letter no.
		1050500571of the
		TWSE
		4.Principal Identification
		and Management of
		Credit Line
		Categorization in the
		Processing by
		Securities Firms of
		Account Opening
4.5.1.1	(1)If an existing customer's online application involves	
	the confirmation of customer identity and intention, has	

No.	Examination Item	Legal Basis
	the firm handled the matter in accordance with its	
	operating procedures and internal control system?	
4.5.1.2	(2) If the securities firm accepts the application to open	
	account not in person, does the firm confirm the	
	identity of customer in the following manners and	
	retain relevant proof documents in accordance with its	
	operating procedures and internal control system?	
	(1)Have the settlement bank confirm the customer's	
	identity.	
	(2) The customer provides an original certificate issued	
	by a professional, such as lawyer or accountant,	
	which is confirmed as authentic by sending a	
	correspondence to the professional.	
	③If the account is opened via correspondence and	
	video, confirm customer identity by making a visit.	
	④Other means sufficient to confirm the customer	
	identity.	
4.5.1.3	(3) If the firm offers electronic financial services, has it	
	disclosed its services on a designated site set up by the	
	Taiwan Securities Association and on its own website?	
	When accepting online applications for account	
	opening and other services, does the firm disclose the	
	contents of related service for reading and review by	
	the customer, and allow the customer to click "I agree"	
	and confirm the online service, and provide proper	
	query channels for customers, and remind customers to	

No.	Examination Item	Legal Basis
	take proper care of their e-certificate and do not	
	heedlessly give it to others?	
4.5.1.4	(4) If the securities firm enters into cross-industry	
	cooperation, such as with a bank, are the clauses of the	
	cooperation agreement signed by the parties, the setting	
	of firewall and the security of information transmission	
	appropriate?	
4.5.2	2.Are electronic transactions concerning wealth management	Art.39-1, Obligations and
	business undertaken according to the following rules?	code of Conducts of Trust
		Enterprises
4.5.2.1	(1) Before handling the trust business electronically for a	
	customer (via the internet, by phone or via ATM), the	
	firm should enter a written agreement with the	
	customer on electronic transaction related matters.	
4.5.2.2	(2) When a customer undertakes transactions	
	electronically, the securities firm's electronic system	
	should verify the identity of the customer to ensure that	
	the transaction is carried out by the customer himself.	
4.5.2.3	(3) If the securities firm has been approved by the	
	competent authority to offer electronic service for fund	
	purchase and transfer, the firm may deliver transaction	
	and other data as required via electronic media (e.g.	
	summary or full prospectus of the securities investment	
	trust fund, the Chinese translations of investor brochure	
	and prospectus for offshore fund investors, etc.), or	
	make such data and information on its website for	

No.	Examination Item	Legal Basis
	perusal by customers and make sure the customer has	
	clicked "Received and Read" before processing the	
	transaction.	
4.5.2.4	(4) When a customer instructs the securities firm to handle	
	trust matters electronically, there should be an audit	
	trail of the customer instructions and the note that the	
	customer has received and read the information	
	mentioned in the preceding subparagraph, and the	
	preservation of related data and retention duration shall	
	follow the Business Entity Accounting Act and relevant	
	regulations.	
4.5.2.5	(5) The securities firm shall establish a secure transaction	
	control mechanism for its electronic system to	
	safeguard the interests of customers.	
4.6	Politically exposed persons (referred to as "PEPs" hereunder)	
4.6.1	1.When conducting CDD measures, does the financial	1.Art.7, Money
	institution put in place risk management systems to	Laundering Control Act
	determine whether a customer and its beneficial owner or	2.Art.10, Regulations
	senior managerial officer is a person who is or has been	Governing Anti-Money
	entrusted with a prominent function by a foreign	Laundering of Financial
	government or an international organization PEPs? Does	Institutions
	the financial institution obtain the approval of senior	3. FATF_12.1 \ 12.2 \ 12.3
	management before establishing or entering a new	4Art.2(13), Template for
	business relationship?	Guidelines Governing
		Anti-Money Laundering
		and Countering

No.	Examination Item	Legal Basis
		Terrorism Financing of
		Securities Firms
	*The examiner should check whether the securities firm	Q&A of Standards for
	would conduct risk-based CDD on a customer	Determining the Scope of
	determined as a PEP, instead of adopting EDD	Politically Exposed
	uniformly on all customers.	Persons Entrusted with
		Prominent Public
		Function, Their Family
		Members and Close
		Associates
4.6.2	2. Is the risk assessment of a former PEP carried out using a	Art.5, Standards for
	risk-based approach to assess the level of influence he or	Determining the Scope of
	she still has? Does the risk assessment consider at a	Politically Exposed
	minimum the following elements:	Persons Entrusted with
	(1) The length of time the customer has held an important	Prominent Public
	political position.	Function, Their Family
	(2) Is the new job of the former PEP after departure from	Members and Close
	his/her previous job related to the previous political	Associates
	position he held?	
	* The examiner should understand whether the firm's	Q&A of Standards for
	risk assessment operation for former PEP is adequate,	Determining the Scope of
	in particular in the case of Taiwan where a PEP usually	Politically Exposed
	has relatively bigger influence on public affairs due to	Persons Entrusted with
	its relatively small area. For example, a president can	Prominent Public
	still wield considerable influence 5 years or even 15	Function, Their Family
	years after he or she has retired from office. Thus the	Members and Close

No.	Examination Item	Legal Basis
	assessment should not depend alone on the actual	Associates
	number of years a PEP has left office.	
	X There is no universal definition of family member or	Q&A of Standards for
	close associate of a PEP, mainly because it has to do	Determining the Scope of
	with a country's social, economic and cultural	Politically Exposed
	structure. The examiner can check if a person	Persons Entrusted with
	mentioned above is closely associated with a PEP,	Prominent Public
	whether it is likely for that person to be used in money	Function, Their Family
	laundering, e.g. the baby of a PEP, even though a	Members and Close
	family member of the PEP, should not be taken as a	Associates
	PEP, unless the baby is also entrusted with a prominent	
	public function (e.g. having the identity of crown	
	prince or a royal heir).	
4.6.3	3. Customer due diligence (CDD) process	Q&A of Standards for
		Determining the Scope of
		Politically Exposed
		Persons Entrusted with
		Prominent Public
		Function, Their Family
		Members and Close
		Associates
4.6.3.1	(1) Whether the securities firm conducts CDD in the	
	following aspects to evaluate the overall risk of a	
	customer, and if a customer is determined as a PEP,	
	does the firm adopt relevant measures?	
4.6.3.1.1	①Customer aspects	

No.	Examination Item	Legal Basis
	For example, verify the identity of beneficial	
	owner(s) when the customer is a legal entity, whether	
	the customer is a PEP, and whether the customer	
	operates a cash-intensive business.	
4.6.3.1.2	(2) Transaction aspect	
	For example, is the transaction an ordinary	
	transaction? Does the transaction conform to	
	common trading practice, and whether the purpose of	
	trading is to hide the true source of funds?	
4.6.3.1.3	③Geographic aspect	
	For example, the source and destination of funds,	
	and whether the customer is from a high-risk	
	country or jurisdiction?	
4.6.3.2	(2) Does the firm use proper sources of information to	
	identify and determine whether a customer is a	
	"domestic" or "foreign" PEP?	
4.6.3.2.1	①Foreign	
	The firm should have a risk management system for	
	identifying and determining whether a customer is a	
	foreign PEP and apply EDD if the customer is a PEP.	
4.6.3.2.2	(2)Domestic	
	The firm should use reasonable measures to identify	
	customer risk and adopt corresponding measures and	
	actions, and at the same time, consider related factors	
	that if a customer poses low risk, there is no need to	
	carry out EDD.	

No.	Examination Item	Legal Basis
	% The examiner should examine the criteria used by the	
	securities firm to determine "domestic" or "foreign"	
	PEP, which should focus on which country entrusts the	
	PEP with an important public function, whereas the	
	nationality and birth place are not the key questions.	
	For example, if a R.O.C. citizen is a member of the	
	International Olympic Committee, he or she is an	
	"international organization" PEP.	
	*The examiner should understand if the securities firm	
	has identified its own weakness or the weakness of the	
	surroundings it is in, for example:	
	A.If the securities firm usually does not have many	
	foreign PEP customers doing business with it, it	
	needs to give special consideration to associated risks	
	and determine whether to establish business	
	relationship when a foreign PEP applies to have	
	business dealing with it.	
	B.If the area where a domestic PEP resides or works	
	poses high corruption risk, considerations given in	
	risk assessment should be more thorough, even than	
	those given in the risk assessment of a foreign PEP;	
	the securities firm should also heed local PEPs, e.g.	
	domestic city/county councilor, town representative	
	and department head of city/county government.	
	% The examiner should spot check the scope of	
	customers determined to be PEP. If the firm consider	

No.	Examination Item	Legal Basis
	only the scope of prominent public positions listed by	
	the Ministry of Justice, which may not be sufficient,	
	e.g. department head of city/county government, town	
	representative, etc. The firm should perform risk	
	assessment based on the weaknesses of the	
	surroundings it is in, and if the customer is identified as	
	high risk, the customer is determined as a PEP and	
	related enhanced measures should be adopted.	
4.6.3.3	(3) For foreign or domestic PEPs who pose high risk, does	
	the firm adopt enhanced measures?	
	X The examiner should check whether the following	
	matters are implemented by the securities firm:	
	Instant update of customer information, regular	
	employee training, use of Internet and electronic media	
	resources (e.g. property filing system), or obtaining	
	relevant information from customer statements	
	(however customer statement does not relieve the	
	securities firm of its responsibility) and through	
	information sharing within the group.	
	X The use of commercial database is not required	
	according to the international rules, and in addition,	
	commercial database has its limitations. The examiner	
	should understand whether the securities firm uses	
	database queries in place of CDD process.	